



# Passive Temp Support

by Lufthansa Cargo

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## Elevating temperature control with our new Thermo Covers



### Key Benefits:

- Quality enhancement of our Product [Passive Temp Support](#)
- **Protection** from extreme weather conditions
- **Smoothing** temperature peaks
- **Free of charge** with a confirmed Passive Temp Support booking

### Network & Access



- Available from and to **FRA** to selected stations worldwide; please refer to our [website](#) for the latest list of **Thermo Cover lanes**
- Usage of the covers **all year around**

### Booking



- **No separate booking** required in addition to a Passive Temp Support booking

### Handling



- Only available for all **loose** Passive Temp Support shipments on **Main Deck and Lower Deck** for freighter and passenger aircraft

#### Exclusions & Restrictions:

- No shipments booked with Speed td.Zoom
- No Cargo Aircraft Only (CAO) shipments
- No BUPs and Thru Units
- No container-loaded shipments (only on pallets)

### Customer Service



- For Passive Temp Support shipments, **exclusive 24/7 monitoring** by our **Pharma Control Tower** with proactive actions in case of deviations from the transport plan
- **24/7 assistance** via our easy-to-access [Support & Contact](#) page on our [website](#)
- **More information** via your local [Sales contact](#)

