



Lufthansa Cargo offers four temperature ranges for the Products Passive Temp Support and Perishables

The following temperature ranges can be specified while booking our Products Passive Temp Support and Perishables:

- -20°C to -10°C FRO (Frozen goods)
- 2°C to 8°C COL (Cool goods)
- 15°C to 25°C CRT (Controlled Room Temperature)
- 2°C to 25°C ERT (Extended Room Temperature)

Selected information regarding certain Product features

- **Warehouse:** Where available, shipments will be stored in the appropriate environment. Information about the facilities can be found on our [ePortal](#).
- **RFC:** Temperature-controlled trucks are visible during booking. However, it is not guaranteed that the truck's temperature setting will meet the booking temperature range in cases of conflicting temperature requirements with other shipments.
- **Flight:** Generally, the temperature is set according to the shipment's requirements. However, under certain circumstances, it may not be possible (e.g., Live Animals or if shipments with conflicting temperature ranges are in the same compartment). Temperatures, lower than 0°C are not possible during the flight.

| Products | Passive Temp Support (PAS) | Perishables (PER) |
|--|---|---|
| Description | PAS provides a range of special processes, trained personnel and infrastructure for a best possible transportation of pharma shipments | PER is designed to fulfill the needs for temperature-controlled transportation of foodstuff and all other perishable goods |
| Main Commodities | <ul style="list-style-type: none"> • Pharmaceuticals • Insulin goods and insulin preparations • Diagnostics • Vaccines • Sera • Plasma • Clinical trials | <ul style="list-style-type: none"> • Flowers/Plants • Fruit/Vegetables • Fish/Seafood • Meat & Meat goods • Dairy goods • Live animals intended for human consumption |
| Features (check ePortal, where available) | <ul style="list-style-type: none"> • Temperature-controlled storages • Temperature-controlled trucks • Dedicated Pharma storages • Trained personnel worldwide | <ul style="list-style-type: none"> • Temperature-controlled storages • Temperature-controlled trucks • Dedicated Perishable storages • PER toDoor Service |
| Handling in FRA | via Pharma Hub FRA | via Perishable Center FRA |
| No combination of Passive Temp Support and Perishables possible | | |

Temperature-controlled handling and transportation are not guaranteed and subject to availability and Carrier's operational constraints. Please inquire about the availability of temperature-controlled handling and transportation for your specific shipment and route.

This document provides an overview of selected Product features. Specifications are subject to change. For the full details, requirements, and terms applicable to Lufthansa Cargo Products, please always refer to the official Lufthansa Cargo website and the TACT rules, which shall always govern in case of any discrepancy.