

eAWB Data Capture

Fulfillment Digitization, FRA F/HG-DD
2026



Lufthansa Cargo

eAWB Data Capture (2026)

Introduction of eAWB Data Capture

Access

Functionality

Features

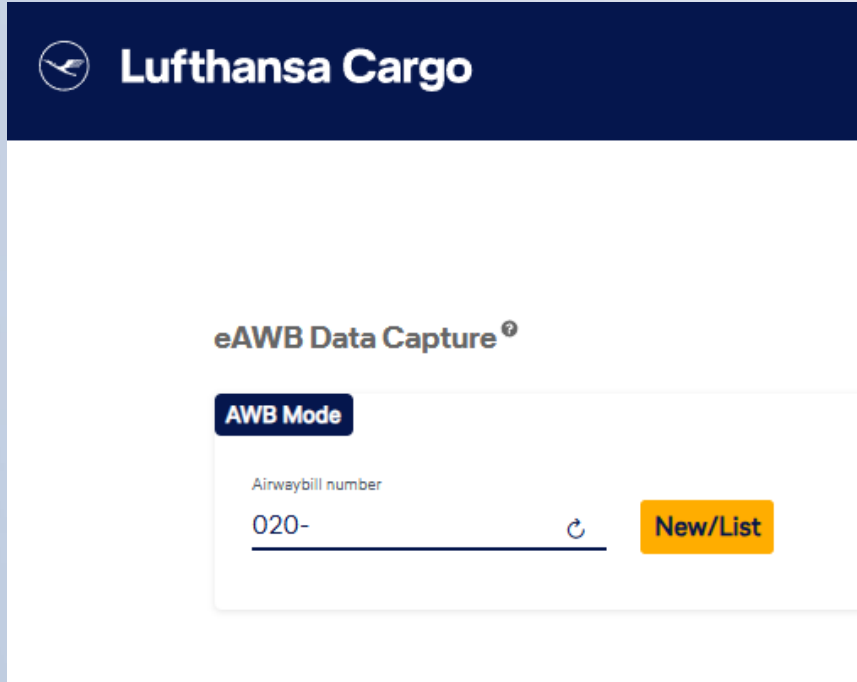
Technical Support

eAWB



eAWB Data Capture (2026)

Revamped eService for more efficiency



The screenshot shows the Lufthansa Cargo eAWB Data Capture interface. At the top, there is a dark blue header with the Lufthansa logo and the text "Lufthansa Cargo". Below the header, the main content area is white. It features the title "eAWB Data Capture" with a question mark icon. Underneath, there is a dark blue button labeled "AWB Mode". Below this button, the text "Airwaybill number" is displayed. A text input field contains the value "020-". To the right of the input field is a circular refresh icon. Further right is an orange button labeled "New/List".

Features

- Structured MAWB-/HAWB-data capture fully aligned with IATA standards, including eAWB compliance
- Modification and Update of already transmitted data
- Proven functionalities built on a modern and state-of-the-art platform **New**
- Comprehensive Real-time Data Validation **New**
- Optimized layout with a refreshed workflow **New**
- Relevant booking data available in a single view **New**
- Personal Address Book for frequent contacts
- Template function with optimized "Search function"
- Multiple print formats and options

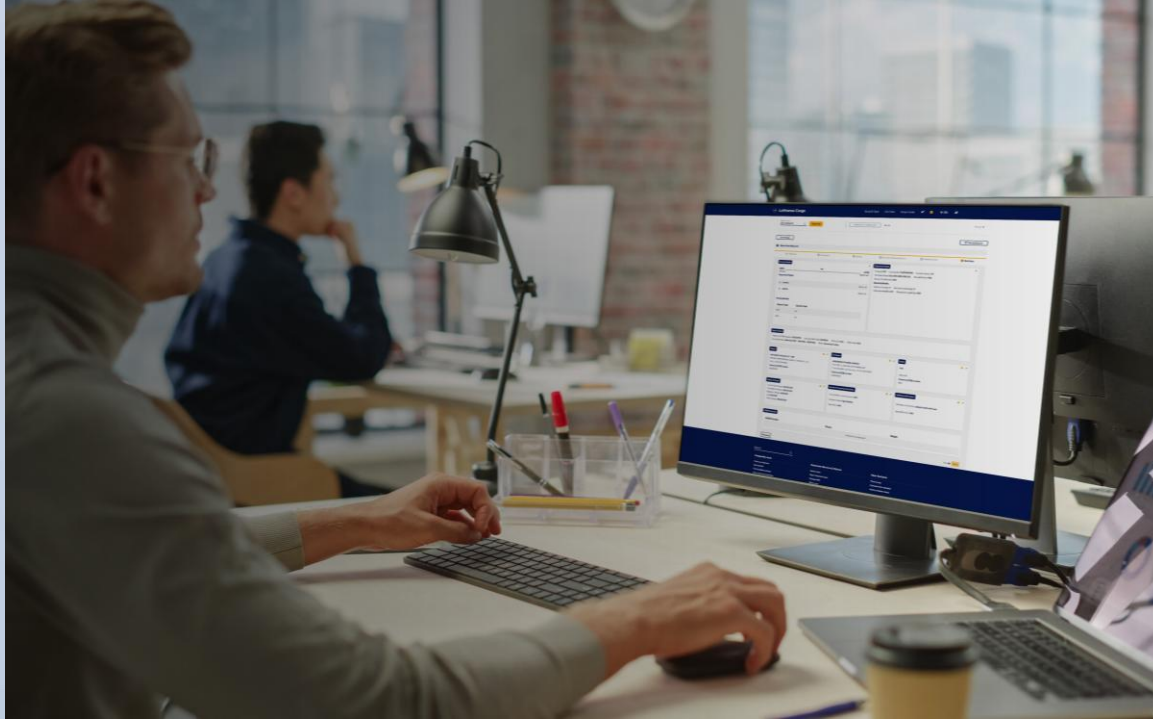


Access



eAWB Data Capture (2026)

How to access eAWB Data Capture as a registered user?



- Open [Lufthansa Cargo website](#)



- Login as registered user



- Select “Book&Track”



- Select “eAWB Data Capture” option within “More services”



Functionality



eAWB Data Capture (2026)

1 Status: New Shipment

1 Shipment

2 Participant

3 Rating

4 Security & Screening Info

5 Additional Info

6 Summary

1 Tab "Shipment"

- Shipment Details
- Individual Pieces
- Individual ULDs/other storage units
- AWB Execution related details

2 Tab "Participant"

- Issuing Agent details
- Business partner information

3 Tab "Rating"

- Freight charge and charge declarations
- Other charges
- Charge Totals
- Accounting information

4 Tab "Security & Screening Info"

- Regulated Agent Details
- Screening Details

5 Tab "Additional Info"

- Other customs, security and regulatory control information
- Handling information

6 Tab "Summary"

- Overview on Details:
Routing, Shipment, Agent Details,
Shipper, Consignee, Notify, Routing
& Charges, Security & Screening
Information, Additional Information,
HAWB Overview



eAWB Data Capture (2026)

Navigation between content tabs and Data Validation

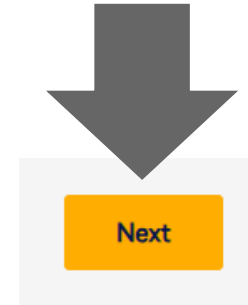
NAVIGATION

Flexible navigation between the content tabs is possible by simply clicking on the desired tab

The screenshot displays the eAWB Data Capture interface. At the top, a status bar indicates 'Status: New Shipment'. Below this, a horizontal navigation bar contains six tabs: 1 Shipment, 2 Participant, 3 Rating, 4 Security & Screening Info, 5 Additional Info, and 6 Summary. The '1 Shipment' tab is currently selected and highlighted with an orange underline. Below the navigation bar, the 'Shipment Details' section is visible, containing several input fields: Product code, Commodity, Handling codes, and a Freight Options section with radio buttons for EAW, EAP, and P2e. Below these are fields for Origin, Destination, and Customs Status. A large, dark grey arrow points from the text above to the 'Next' button, which is a yellow rectangle with the word 'Next' in black text.

DATA VALIDATION

- **Data validation** for each content tab is triggered by clicking “NEXT” button at bottom right after completing data capture for that content tab



- To complete eAWB Data Capture process validation of all content tabs must be completed successfully

eAWB Data Capture (2026)

Real-time validations for high data quality and smooth goods acceptance

1 Data field-Level

Freight charge and charge declarations

Payment type
PREPAID

Rate class code

Please enter missing information.

2 Tab-Level

Lufthansa Cargo

eAWB Data Capture

Rating

Please enter missing information.

3 Over all Tabs



Status: Shipment handed over and accepted by LH Cargo

✓ Shipment

✓ Participant

✓ Rating

✓ Security & Screening Info

✓ Additional Info

✓ Summary

Data transmission to Lufthansa Cargo is only possible if all content tabs are successfully validated ✓



eAWB Data Capture (2026)

Quick overview of data validation status through a simple color scheme

Color Scheme

Shipment Participant Rating Security & Screening Info Additional Info Summary

Shipment Participant Rating Security & Screening Info Additional Info Summary

Shipment Participant Rating Security & Screening Info Additional Info Summary

Shipment Participant Rating Security & Screening Info Additional Info Summary



Explanation

LIGHT GREY...

... indicates that no booking data is available and no data has been captured

YELLOW ...

... indicates currently active tab with data validation pending.

RED

... indicates tab-related validation is completed with error

DARK GREY with number...

... indicates data available, but not yet validated

DARK GREY with checkmark...

... indicates data validation is completed successfully for the respective tab



Features



eAWB Data Capture (2026)

Comfort features related to booking data

Proven transfer function: Booking to eAWB Data Capture

- Automatic transfer of shipment data from the booking
- If booking data is available, it will be displayed in the corresponding fields on AWB- and HAWB level



Booking



eAWB Data Capture

All Booking info clearly in one place

New



View booking info

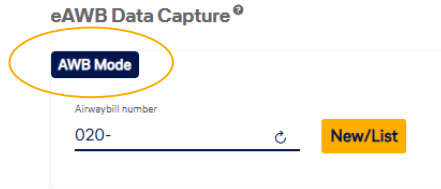
- Available booking data can be conveniently displayed separately and at a glance in eAWB Data Capture
- eAWB Data Capture creates transparency regarding possible discrepancies between “booking” and “shipment data” from the start to the completion of data capture and validation with “SAVE”



eAWB Data Capture (2026)

Data Capture, -Modify and -Update of MAWB- and HAWB-data

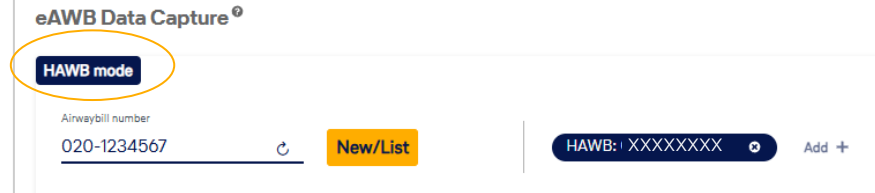
AWB Mode



The screenshot shows the 'eAWB Data Capture' interface in 'AWB Mode'. The 'AWB Mode' button is highlighted with an orange circle. Below it, the 'Airwaybill number' field contains '020-' and a 'New/List' button is visible.

- eAWB Data Capture starts by default in “AWB Mode”

HAWB Mode



The screenshot shows the 'eAWB Data Capture' interface in 'HAWB Mode'. The 'HAWB mode' button is highlighted with an orange circle. Below it, the 'Airwaybill number' field contains '020-1234567' and a 'New/List' button is visible. To the right, there is a field labeled 'HAWB: XXXXXXXX' with an 'Add +' button.

- As soon as an AWB is entered an additional option to “add” or “select” a HAWB number is displayed
- Data Capture of HAWB data is done in the same way as MAWB-data in a structured process via Content tabs

When switching between AWB- and HAWB- mode,
any unsaved data will be lost, i.e. if “SAVE” button has not been pressed.

Save



eAWB Data Capture (2026)

AWB-Mode

Quick and easy data capture

- Prepopulated booking data
- Prepopulated user profile data
- Template function
- Address book

 **Lufthansa Cargo**

Book & TrackInfo-HubCargo insideEN

eAWB Data Capture[®]

AWB Mode

Airway/bill number

020-1234567

New/List

HAWB: Select a HAWB number

Add +

Manage

Load Template

View booking info

1 Status: New Shipment

1 Shipment

2 Participant

3 Rating

4 Security & Screening Info

5 Additional Info

6 Summary

Shipment Details

Individual Pieces

Individual ULDs/Other storage units

AWB Execution

Issued by

JOHN DOE

Issued on

29 MAY 26 08:28

Issued at

FRANKFURT INTERNATIONAL AIRPORT (FR)

Shipper certification

Clear

Save as template

Next

eAWB Data Capture (2026)

HAWB-Mode

Capture and Add HAWB Data

- HAWB Data Capture analogue to AWB Mode
- Prepopulated user profile data
- Template function
- Address book

HAWB: Select a HAWB number Add +

Add HAWB

New HAWB number

Cancel Add

Manage HAWBs

New

- Overview of all HAWBs
- Delete option for single HAWBs

Manage ⚙️

↓

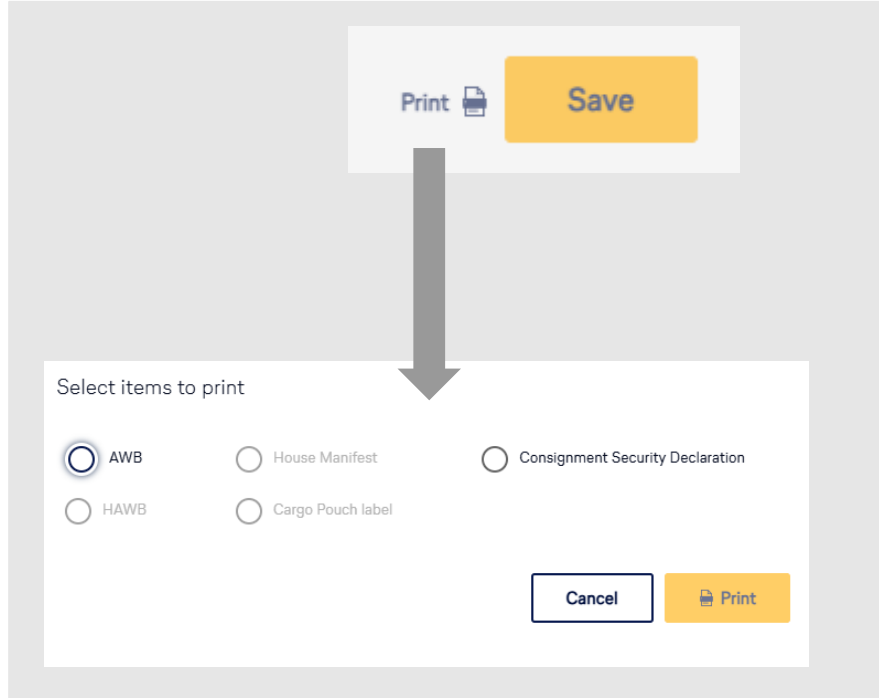
Manage HAWBs ×

Selected: 0 Delete

☐	HAWB Number	
☐	XXXXX123456	

eAWB Data Capture (2026)

Print options for your own records



The screenshot shows a user interface for eAWB Data Capture. At the top, there is a 'Print' button with a printer icon and a yellow 'Save' button. A large grey arrow points from the 'Print' button to a modal window titled 'Select items to print'. This modal contains five radio button options: 'AWB' (selected), 'House Manifest', 'Consignment Security Declaration', 'HAWB', and 'Cargo Pouch label'. At the bottom of the modal are 'Cancel' and 'Print' buttons.

In Tab “Summary” following print options are available:

- AWB
- House Manifest
- Consignment Security Declaration
- HAWB
- Cargo Pouch Label

Please support paperless processes

- For an eAWB shipment no paper AWB copy is needed
- For “General Cargo” shipments please use “EAW” and don’t bring any additional paper wherever applicable

eAWB Data Capture (2026)

Individual Templates – fast Data Capture for recurring shipment types

SAVE an individual template

- Enter shipment details once and save with „save as template“ button



- An individual template saves the contents of all tab entries captured up to that point
- Assign an individual template name of your choice

LOAD an individual template

- Load individual templates as needed using „load template button“



eAWB Data Capture (2026)

Personal Address book for recurring Business Partner Information

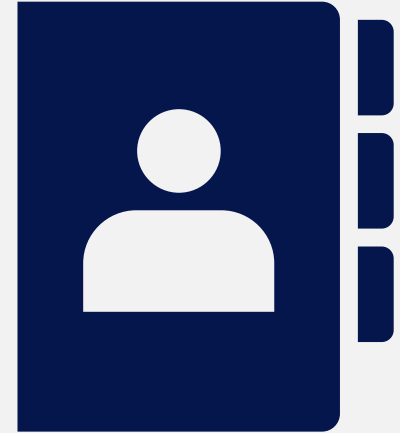
The screenshot shows the Lufthansa Cargo eAWB Data Capture interface. The top navigation bar includes the Lufthansa Cargo logo and links for Book & Track, Info-Hub, Cargo Inside, and user settings. The main content area has a tabbed interface with 'Participant' selected. Below the tabs, there's a section for 'Agent Details' with fields for Customer (CDB) number, Account (LAW/LSV), IATA code, and CASS code. The 'Business partner information' section is highlighted with an orange box and contains three tabs: 'Shipper', 'Consignee', and 'Notify'. The 'Shipper' tab is active, showing a search bar and input fields for Shipper name, Address, City, State, Zip Code, and Country Code. Below these are 'Contact details' fields for Phone and Email. An 'Add to my addresses' button is visible at the bottom right of the form.

- Available for “Shipper”, “Consignee” and “Notify” address data
- Create new data entry in the personal address book by entering all relevant information and saving the data by clicking **Add to my addresses** button
- Search function for already existing address data or to create a new entry

Search shipper

Search consignee

Search notify



Technical Support



Technical support



In case of any technical questions, please contact our support team

- Phone: +49 (0) 1802 / 737 737
- Mail: echannelsupport@dlh.de
- Opening hours: Monday - Friday: 08:00 - 20:00 CET
- 0.06 €/call form the German landline; costs for calls from mobile networks max. 0.60 €/call

Source: Pixabay



eAWB



eAWB (Electronic Air Waybill)

IATA Multilateral eAWB Agreement (IATA Resolution 672)



- The eAWB is the digital version of the traditional paper air waybill, enabling fully electronic processing of air cargo shipments
- Global standard for the air cargo industry
- Benefits include increased efficiency, reduced errors, and faster, more transparent shipment processes
- Participation requires acceptance of the IATA Multilateral eAWB Agreement (MLA), which is simple, online and free of charge
- Please register directly with IATA if needed:

[IATA Multilateral eAWB Agreement](#)



Thank you for using eAWB Data Capture

Fulfillment Digitization, FRA F/HG-DD
June 2026



Lufthansa Cargo